

Mirage Putting Greens

Tour-Putt (TPN/Ultimate) / TPN2-AT

LIMITED (10) YEAR WARRANTY/TURF MATERIAL ONLY

Installed with Infill on (Aggregate Stone/Sand Under-base) or Cement/Asphalt Pad

The limited warranty set forth below is given by Mirage Putting Greens International, Inc., as it relates to the purchase of synthetic outdoor putting green grass turf/carpet product, hereinafter referred to as the "Turf Putting Material," purchased in the United States to the original purchaser. This warranty is only effective upon the presentation of the original Customer Bill of Sale or proof of sale receipt and Roll #. This warranty only pertains to the Turf Putting Material, as listed in the Customer (end-users) Purchase Order/Invoice # _____.

Turf Putting Material is warranted under normal RESIDENTIAL use to the original Purchaser, against extreme UV degradation (over 50% of the original fiber height), factory defective material, extensive ultraviolet fading (over 50% of the original fiber color), breaking or degradation of fibers (over 50% of the original height), normal rain, snow, ice, frost, freeze, and temperature changes as follows:

TURF - Defective Turf Putting Material Area will be rebated (excluding labor) for replacement turf material based upon the original purchase price of the Turf Putting Material (excluding labor) for a period of up to ten (10) years from the date of original purchase of the Turf Putting Material, based upon a proration schedule of less 1/10th per annum (from the date of installation) of the original purchase price of the Defective Turf Putting Material Area, except for defective Turf Putting Material that has been damaged due to normal wear, normal fade, neglect, abuse, vandalism, tornado, hurricane, flood, fire, accident, winds over 70 mph, hail, acid rain, earthquake, unauthorized machinery, chemical spills, up-rooting weeds, animal damage, and/or failure to follow submitted maintenance procedures and exclusions stated below in A, B, C, D, E, and F. During this warranty period, repairs or replacement will be made in a timely manner, which does not include any cost due to re-installation, labor, or shipping cost. After this warranty expires, repairs or replacement will be made after a cost estimate has been approved by Purchaser. Turf Defects must be disclosed within 30 days of visible appearance.

This limited warranty covers all factory defects encountered in normal outdoor residential use of the Turf Putting Material only (not installation and/or labor). In order for this warranty to be valid, the Turf Putting Material must be installed properly. Installation and/or Labor Cost shall NOT be covered under this warranty. Damages and/or defects to the Turf Putting Material caused by any of the following shall NOT be covered under this warranty:

- A) Damage to Turf Putting Material due to shading, fiber pile crushing or matting, and soiling (since this is considered normal wear and tear), abuse, sabotage, neglect, vandalism, tornado, hurricane, flood, fire, winds over 70 mph, hail, acid rain, earthquake, accident, weeds or roots growing under turf, chemical herbicides, pesticides, or any other inappropriate chemical exposure, standing or pooling water damage, unmaintained animal droppings, animal damage, leaf/sap/fruit stains and/or stains to turf, turf wrinkles, unauthorized machinery, golf spikes, high heel shoes, turf expansion or contraction (as this is an inherent characteristic of "loose-laid" synthetic turf), improper maintenance, improper installation, improper installation of under base, improper infill, tufting/fiber mill lines, dye lot color differences or if turf damage/wear is due to excessive foot traffic, melting or degradation of the fibers when installed in close proximity of reflecting sun from outside windows or fences, sprinkler water or ground water calcium or mineral deposits or stains, soil acidity leaching and/or any other abnormal act of nature.
- B) If defects or damages are caused by unauthorized service other than those repairs made by our authorized service agent and/or dealer.
- C) If defects or damages are caused by the natural settlement of the earth and/or ground movement.
- D) We do not warranty "putting green speeds" and turf fiber matting, as it can vary depending upon foot traffic, climate, snow, heavy rains, compaction of infill, or installation procedures.
- E) If defects or damages are caused by improper storage of turf grass, and/or improper turf transportation.
- F) Normal wear, color fade and matting is not a manufacturing defect and is not covered by this Limited Warranty.

NO IMPLIED WARRANTY INCLUDING MIRAGE PUTTING GREENS INTERNATIONAL, INC. (MPGI) ABILITY AND FITNESS FOR PARTICULAR PURPOSE APPLIES TO THE PRODUCT AFTER THE APPLICABLE PERIOD OF EXPRESSED WARRANTY STATED ABOVE, AND NO OTHER EXPRESSED WARRANTY OR GUARANTY, EXCEPT AS MENTIONED ABOVE, GIVEN BY ANY OTHER PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BIND MPGI. MPGI OR ANY OF ITS REPRESENTATIVES SHALL NOT BE RESPONSIBLE FOR ANY LOSS, EXPENSE, SHIPPING COST, RETURN SHIPPING COST, INSTALLATION/LABOR COST, DELIVERY DELAYS, INCONVENIENCES, OR FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE PRODUCT FAILURE UNDER THE ABOVE WARRANTY. THIS WARRANTY SHALL NOT EXTEND TO ANY THIRD PARTY, OTHER THAN THE ORIGINAL PURCHASER OF THE PRODUCT, UNLESS FURTHER AUTHORIZATION HAS BEEN GIVEN, IN WRITING, BY MPGI. NO OTHER MODIFICATIONS, ORAL OR IN WRITING, PERTAINING TO THIS LIMITED WARRANTY SHALL BE VALID. GOVERNING LAW, INTERPRETATION AND ENFORCEMENT TO THE TERMS AND CONDITIONS PERTAINING TO THIS LIMITED WARRANTY SHALL BE GOVERNED BY THE STATE OF NEVADA, USA.

Date of Purchase _____, 20____. Installation Date _____, 20____
Purchaser's Name _____ Address _____
City _____ State _____ Zip _____ Dealers Name _____
Turf Style _____ Sq. Ft. _____ Roll # _____ Installers Name _____

IMPORTANT

MAINTENANCE PROCEDURES FOR YOUR SYNTHETIC PUTTING GREEN TURF

Thank you for your purchase of Mirage Turf! Our Synthetic Putting Green Turf has been engineered for many years of use. We have a few suggestions and maintenance procedures that you should follow. This will help assure you many years of use from your newly installed Putting Green Turf. Most all synthetic turf requires some kind of break-in period and some more than others. Some turf products require layers of deep sand in-fill, which is required to stand up the grass fibers. Our fibers require less sand fill and/or rubber infill, because our fibers are manufactured to stand up naturally. Our turf has been tightly rolled up when shipped, and it requires some time to lay flat, so the fibers can relax and retain their natural design. So, your newly installed turf should look its best in a few days. Treat your new synthetic putting green turf as you would an expensive real grass putting green and remember that all grass, including synthetic grass, can mat down over time where extensive foot traffic exist.

1. It is important not to have very heavy traffic on your new green during the week. Try to always walk flat-footed on your new green for at least one week. This will give the glue time to set, before heavy traffic. Please keep off the green for 24 hours after install.
2. Keep debris such as leaves, rocks, stones, bark, animal droppings, hoses, and/or any heavy objects from lying on the turf surface for any length of time. Failure to do so could result in damage or stain to your turf.
3. To clean off debris, use a leaf blower or lightly sweep with a fine bristle broom. Do not vacuum.
4. The most important object to keep off the turf is animal droppings. If your dog or cat decides to urinate and/or doo-doo on your turf, clean it off as soon as possible and then water the spot down using a garden hose. Also, do not let your animal dig on or around the turf.
5. Do not let kids play or jump on your grass. If you need a synthetic playground area, special sub-base and turf infill installation procedures are required. Please ask your Dealer/Installer.
6. Never beat any object into the turf.
7. Occasionally, you should sweep the grass fibers. To do so, use a coarse push broom and sweep in one motion against the grain of the fibers. This will help give your turf more longevity and keep the fibers from matting down.
8. It's a good idea to apply a chemical UV treatment to your turf once a year. In some instances (ultra sunny climates), your grass might require this procedure every 4 or 6 months. We suggest that you contact the Grass Dealer/Distributor that sold you the product.

9. You should never wear steel golf spikes or women's high heels on your turf. The best shoe to wear on synthetic turf is a flat-soled shoe.
10. If any of your seams start to split apart (more than 1/8 of an inch) or start to raise-up, immediately contact the Independent Dealer who installed your turf, as repairs can be made quite easily at the first sign of a problem.
11. Do not walk or allow kids to play on the synthetic turf in bare feet, as the turf can reach very hot temperatures in the hot summer months and the turf can collect glass, nails or other sharp objects, just like "real" grass.
12. Keep flames or fire safely away from the turf.
13. Do not let water from existing water sprinklers come in contact with your lawn grass turf, as most water contains calcium that could cause white water spots or stains on the turf.
14. When the turf is installed against or in close proximity to windows or fencing that could reflect the sun's UV rays onto the turf surface, in some rare cases, the reflecting rays could melt the turf (if the reflected sun rays exceed 220 degrees Fahrenheit). Customers should install solar screens or anti-reflective film on the outside of any windows in question.
15. Remember, we do not guaranty totally invisible seams or fiber grain (which are sometimes considered "mower patterns" and/or "mill tufting lines").
16. The Warranty must be completely filled out and returned to Mirage Putting Greens International's Offices within 30 days of the install or this Warranty shall be null and void. Customer and/or Dealer must keep a record of submission of this warranty.

Have fun with your new Putting Green Turf